

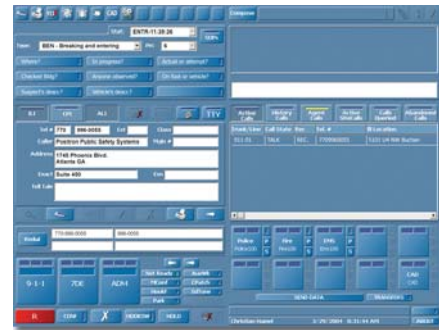
Power 911

Integrated Intelligent Workstation for Call Handling

Power 911 is an integrated Intelligent Workstation that provides call takers with on-screen control of both landline and wireless calls in a wide variety of telephony environments. Through an intelligent approach to information display and management, Power 911 enhances emergency call handling efficiency and consistency.

Power 911 is scalable to any size PSAP and utilizes an advanced and proven self-healing design that provides maximum availability.

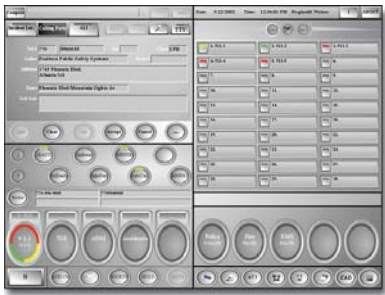
Power 911 offers the widest range of telephony integration choices to suit your needs, providing first-party call control for Nortel Networks Norstar, Business Communication Manager, DMS-100 and Meridian 1 PBXs. Power 911 is the only Intelligent Integrated Workstation that supports the Lucent Avaya G3 PBX.



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Product Highlights

With Power 911, you are in total control. From a single point of configuration, you define the on-screen layout of the individual modules, the color scheme or skins, line and trunk appearances, ringers and much more – saved to each individual login. Power 911 has native integration with other Positron Power IWS family members to provide you with a fully integrated, end-to-end solution.



- Wireless E911 ready, including configurable ALI display, repeat ALI and the ability to exchange pANI with cellular call back numbers based on wireless provider and class of service combinations
- Integrated TTY with pre-programmable messages, HCO/VCO, and unique buffered mode
- Integrated call check recording
- Integrated greeting announcements
- Full incident detailing, including incident types, pre-programmed questions, priorities and states, and access to standard operating procedures and premise information
- One-click contact buttons automatically perform the correct transfer type or speed dial
- Integrated selective routing
- Fully searchable agency list allows you to easily manage and contact thousands of agencies
- Agent toolkit for global and personal contact lists
- On-the-fly multilingual support
- Message board

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