

## Advanced System Monitoring & Maintenance

Positron Sentry is a proactive real-time PSAP equipment monitoring and maintenance system. Leveraging advanced technology, Positron Sentry provides on-site and off-premise support personnel with both fault notification and prediction while suggesting corrective actions to preserve system performance. Positron Sentry provides you with:

- Improved response time to alarm conditions
- Reduced time to resolve alarm conditions
- Enhanced service reputation
- Increased equipment availability
- Reduced maintenance costs
- Peace of mind

### Integrated Application Suite

Positron Public Safety Systems' fully-integrated suite of applications spans the entire workflow of public safety – from E9-1-1 emergency response to command and control.

Positron systems do more, share more and work together, right out of the box. They offer the benefits of the richest work environment available, without costly and ongoing post-deployment integration. Positron's approach is the only path to an affordable, feature rich and evolving system – with a single number to call when you need expansion or support.

## Product Highlights

Positron Sentry provides extensive systems management of most manufacturers' customer premise equipment, including advanced systems management for Positron systems. Positron Sentry offers a sole vendor solution to all your PSAP systems management needs.

Positron Sentry's powerful capabilities allow users to centrally manage information for over 500 managed PSAPs. Positron Sentry allows the central location to monitor multiple PSAPs in real time, across cities, countries, states and even country-wide.

- Historical reporting of previous faults
- Trend analysis of faults, response and repair times
- Knowledge base for corrective actions
- Instructions on resolution steps
- Maintenance activity log
- Maintenance mode to prevent nuisance alarms
- Full access level control
- Remote terminal and computer access
- Video conferencing