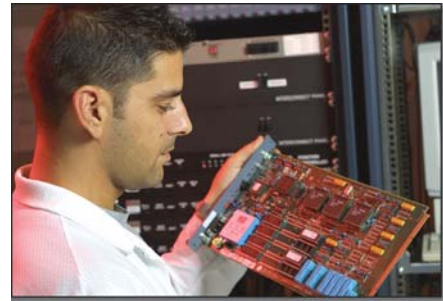


Services

Answering Your Call

Today's public safety communications manager has access to an ever-growing array of digital applications and services – technology that can integrate multiple applications such as call handling, dispatching, mapping, records management, digital voice recording, radio, automatic vehicle location and Wireless E911 all through a single computer workstation.

While this new technology promises to significantly enhance PSAP response capability, the question many PSAP managers are asking is who will support this new breed of computer based communications equipment. Positron, working for you directly or in collaboration with your maintenance provider, has the answers. Positron's highly skilled team of consultants, system planners, project managers, technicians and trainers are ready to deploy and service Positron's fully integrated end-to-end suite of public safety solutions.



Services

Highlights

Positron provides a complete range of professional services tailored to meet your specific needs.

Consultation Services

- Functional needs assessment
- Requirements definition
- Technology selection and system design
- Project planning

Project Management Services

- Kickoff process
- Relationship management of all parties
- Project steering to completion

Staging Services

- Hardware pre-assembly
- Software installation
- System configuration and testing
- Plug-and-play ready

Installation Services

- Site survey
- System installation
- Cutover assistance

Educational Services

- User, supervisor and administrator training
- Technical training for support personnel

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